

BUILDING UP THOSE IN NEED



CHARITY CARE AND OTHER UNCOMPENSATED COSTS

FOR MEDICAID & MEDICARE SERVICES . . \$30,870,765
COMMUNITY SERVICES, INCLUDING SCREENINGS,
PRESCRIPTION ASSISTANCE, AND SOCIAL SERVICE
PROGRAMS \$1,172,350
ANNUAL PAYROLL \$77,302,870

OUR CHARITY CARE PROGRAM IS HELPING PEOPLE RIGHT HERE IN OUR COMMUNITIES.

"SOMETIMES, THE PEOPLE TO WHOM WE PROVIDE HELP ARE PEOPLE WHO'VE ALWAYS BEEN ABLE TO PAY THEIR BILLS, BUT THEY'VE SUDDENLY FOUND THEMSELVES IN A TOUGH SPOT IN LIFE. I'VE HAD PATIENTS SOBBING TO ME ON THE PHONE, THEY WERE SO THANKFUL FOR THE HELP. WHEN THEY ASK HOW THEY CAN EVER REPAY US, I TELL THEM TO 'PAY IT FORWARD' AND LOOK FOR OPPORTUNITIES TO HELP SOMEONE ELSE HOWEVER THEY CAN."



CATHY DAILY, PATIENT ACCOUNTING

AS A SOCIAL WORKER, GRACE HELPS PATIENTS WHO ARE UNINSURED OR UNDERINSURED ACCESS COMMUNITY RESOURCES, AS WELL AS GOVERNMENTAL RESOURCES.



GRACE GIVENS, SOCIAL WORKER

"OFTEN, PATIENTS DON'T KNOW ABOUT THE HELP THAT'S OUT THERE, OR THE RULES THAT YOU HAVE TO FOLLOW TO GET THAT HELP. I CAN BE AN ADVOCATE FOR THESE PATIENTS. IT'S UPLIFTING TO BE ABLE TO MAKE A POSITIVE DIFFERENCE IN PEOPLE'S LIVES!"