

CONTRACT NEWS

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March 2011

Volume 25
Edition 1

Contract Updates

Exclusive Choice Provider Directory

The SSM Managed Care Organization (SSM MCO) acknowledges our customers may have experienced service issues while utilizing the Exclusive Choice provider directory. Since our goals include meeting your needs and providing superior customer service, we are pleased to announce enhancements are being made to the Exclusive Choice provider directory.

The SSM MCO has acquired new software which will allow 'real time' changes to the provider directory. A new provider search tool has also been developed. Watch for changes to our directory in the second quarter of 2011.

While we anticipate service issues may occur with this transition, we have identified and resolved a number of administrative and operational challenges. Our new system will allow us the opportunity to serve you better which will translate into higher quality to you and your office.

The SSM Managed Care Organization is dedicated to providing the type of service you have been accustomed to. Thus, we appreciate your understanding, support and loyalty during this transition.

Exclusive Choice Fee Schedule

The March 1, 2011 Exclusive Choice Fee Schedule is based upon a combination of the 2010 and 2011 Medicare Fee Schedules. Exclusive Choice is utilizing the 2011 RVUs, multiplied by the 2010 Conversion Factor, plus 10%, to arrive at the March 1, 2011 Fee Schedule. This was done for two reasons:

1. The conversion factor went from \$36.8729 in 2010 to \$33.9764 in 2011.
2. CMS redistributed the RVUs in 2011. Because of this redistribution, some codes saw significant decreases. Exclusive Choice determined that by utilizing the 2011 RVUs but staying with the 2010 Conversion factor would help mitigate some of this issue.

HDN PPO

The SSM Managed Care Organization has received notification that effective April 1, 2011, Mohr Health Systems, Inc., d/b/a HDN PPO will discontinue operations. HDN PPO was formerly known as Health Dynamics, Inc. It may be in your practice's best interest to identify patients who currently have coverage through HDN PPO. After you have identified those patients, you can contact them to obtain their new insurance information and update your records accordingly. Please contact your provider representative at (314) 989-2370 if you have further questions.

HealthCare USA

Participation in HealthCare USA (HCUSA) is available via the SSM Managed Care Organization (SSM MCO). As such, your practice's new and existing providers may choose to participate in HCUSA via the SSM MCO. Should a provider choose to participate in HCUSA via the SSM MCO, we contact HCUSA and instruct them to add that provider as a participant via the SSM MCO's agreement with HCUSA. (continued on page 2)



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HCUSA Continued

In some cases, even though the provider chooses to participate in HCUSA via the SSM MCO agreement, if the practice has a group agreement directly with HCUSA, or the provider has a direct independent contract with them, HCUSA will contact the provider's office to confirm under which agreement the provider will participate: the practice's group agreement with HCUSA, the independent agreement with HCUSA, or the SSM MCO's agreement with HCUSA.

HCUSA will not attach a provider to two different contracts for the same tax identification number (TIN). As such, if we ask HCUSA to add a provider to the SSM MCO's agreement but HCUSA already has a group agreement with the practice, HCUSA will contact the provider's office to confirm under which agreement the provider wants to participate. If the provider's office tells HCUSA that the provider should be added as a participant via the SSM MCO's agreement, HCUSA will honor that request. In the event the provider's office chooses to participate in HCUSA via the practice's group contract, please contact your SSM MCO Provider Relations Representative so we can update our records accordingly.

SSM MCO Provider Relations
Representatives

Dawn Stevens:

314-989-2095

Dawn_Stevens@ssmhc.com

- Mid County Campus: including provider offices affiliated with SSM St. Mary's Health Center

- South Campus: including provider offices affiliated with SSM St. Clare Health Center
- Behavioral/Pediatric Campus: including behavioral and pediatric offices located south of Highway 40

Sandy Loveland:

314-989-2312

Sandy_Loveland@ssmhc.com

- St. Charles Campus: including provider offices affiliated with SSM St. Joseph Health Center and SSM St. Joseph Hospital West
- North Campus: including provider offices affiliated with SSM DePaul Health Center
- Behavioral/Pediatric Campus: including behavioral and pediatric offices located north of Highway 40

Address Changes

Address changes should be submitted as soon as the provider's office has knowledge of change. Any Tax ID changes should include a W-9. Changes should include what is being changed (including telephone and fax numbers) and the effective date of the change. The information should be faxed to Wonder Mullins at 314-951-5482. Any questions or concerns regarding these changes should be directed to Wonder Mullins. She can be reached at 314-989-2098 or by email at wonder_mullins@ssmhc.com

Notify the MCO, if:

Please remember to notify the MCO of any changes to your practice(s). If we do not have the information, we cannot report it to the payors you are contracted with through the MCO.

Most of the contracted payors will only accept demographic changes

from the SSM MCO. **If the plans do not make the change, you may have claims returned unpaid.**

Mercy Health Plans Prior Authorization List

Mercy Health Plans (MHP) has announced that effective April 15, 2011, there will be a combined prior authorization list for Mercy Health Plans, Coventry/GHP and Personal Care. Notably, MHP has announced that effective April 15, 2011 all OB admissions will require authorization, regardless of length of stay.

The complete prior authorization list will be published at www.mercyhealthplans.com. Should you have questions, please contact your MHP provider relations representative.

GHP - Changes to the List of Authorization Requirements by Code

Group Health Plan (GHP) has advised their list of authorization requirements by code will change on April 15, 2011. Over 200 codes will no longer require authorization, but approximately 80 new codes will be added. Go to the *Pre-Authorizations* section of the GHP website (www.ghp.com) to view the entire list. Please note that the **J** code list has also been revised.

*Information supplied by
Coventry/GHP Health Care-Network
Connection*

2011 SSM MCO Managed Care Round Table Meetings



The SSM MCO Managed Care Round Table Meetings have begun for 2011. Inasmuch as 2010 attendance records indicate time does not permit medical office staff to attend on a monthly basis, 2011 Round Table Meetings will be held approximately every other month. However, specific meeting dates may be dependent upon the health plan speaker's availability.

The first of the meetings was held in March. Care Improvement Plus presented information about their programs. Thank you to those who attended these meetings. The other plans that are being scheduled for presentations are: GHP/Coventry, Tricare, Cigna/Great West and Missouri Care. Please watch your fax machines and e-mails for invitations to these Round Table Meetings.

If you are currently receiving your invitation by fax but would prefer to receive your invitation by e-mail, please contact Dawn Stevens so she can add your e-mail address to the invitation list. Dawn can be reached by phone at 314-989-2095, or by e-mail: Dawn.Stevens@ssmhc.com.

HELP!

Contract News is a quarterly newsletter for you, the provider's office, and we want the information to be relevant to you and your practice. Please take a minute and let us know what interests you.

Please e-mail your suggestions for *Contract News* to: [Micki Luensmann@ssmhc.com](mailto:Micki.Luensmann@ssmhc.com), or fax them on the inquiry form on the back to 314-951-5480, Attn: [Micki Luensmann](mailto:Micki.Luensmann).

Welcome to the MCO

The following providers were approved for the SSM MCO in the first quarter of 2010. An “ * ” indicates the provider is participating in Exclusive Choice.

| Name | Group | Specialty |
|---------------------------------|---|--------------------------------|
| Abraham, Elizabeth C., MD* | St. Louis University Medical Group | Nephrology |
| Alkaade, Saad, MD* | Inpatient Consultants of Missouri, Inc. | Hospitalist |
| Anderson, Ravern C., PNP* | Cardinal Glennon Children's Hospital | Nurse Practitioner |
| Anwar, Amber, MD* | Inpatient Consultants of Missouri, Inc. | Hospitalist |
| Argoudelis, Alexis C., MD* | Nephrology and Hypertension Specialists, LLC | Nephrology |
| Bassman, Donald R., MD* | Donald R. Bassman, MD, LLC | Orthopaedic Surgery |
| Beckering, Susan M., APN* | The Intensivist Group | Advanced Nurse Practitioner |
| Bower, Richard J., MD* | St. Louis University Medical Group | Pediatric Surgery |
| Braddock, Barbara A., PhD* | St. Louis University Medical Group | Child Adolescent Psychology |
| Bradley, Matthew W., MD* | Orthopedic and Sports Medicine, Inc. | Orthopaedic Surgery |
| Callison, Richard C., MD* | SSM DePaul HC Physician Billing | Neurology |
| Callison, Richard C., MD* | SSM St. Clare Health Center Physician Billing | Neurology |
| Callison, Richard C., MD* | St. Louis University Medical Group | Neurology |
| Casey, Brenda L., MSW* | Brenda Lee Casey, LLC | Clinical Social Worker |
| Chandrika, Tattamangala P., MD* | Health Care for Kids | Pediatrics |
| Choudhary, Bhavana, MD* | Ria Medical LLC | Internal Medicine |
| Colvin, Joshua M., MD* | St. Louis University Medical Group | Emergency Medicine |
| Cutuk, Adnan, MD* | St. Louis University Medical Group | Pediatric Orthopaedics |
| Davis, Kasey L., PsyD* | Cardinal Glennon Children's Hospital | Psychology, Neuropsychology |
| Deschamps, Gerry L., MD* | Esse Health | Pediatrics |
| Deyto, Jenny V., PA-C* | Cardinal Glennon Children's Hospital | Physician Assistant |
| Dinan, Bethanie A., PA-C* | Signature Health Services, Inc. | Physician Assistant-Certified |
| Eller, Jorge L., MD* | St. Louis University Medical Group | Neurosurgery |
| Esses, Stephanie A., PNP* | Cardinal Glennon Children's Hospital | Pediatric Nurse Practitioner |
| Ferguson, Julie R., DO* | Glennon Care Professional Services | Pediatrics |
| Foner, Barbara J., MD* | Midwest Acute Care Consultants | Pulmonary Disease |
| Friedman, Mark A., MD* | Metro Heart Group of St. Louis, Inc. | Cardiovascular Disease |
| Garland, Katherine L., MD* | Inpatient Consultants of Missouri, Inc. | Hospitalist |
| Gibbons, Vincent P., MD* | St. Louis University Medical Group | Neurology |
| Glisson, Colleen E., MD* | Signature Health Services, Inc. | Orthopaedic Surgery |
| Goretzke, Sean E., MD* | St. Louis University Medical Group | Child Neurology |
| Guo, Aibing M., MD* | St. Louis University Medical Group | Dermatology |
| Hernandez, Mary Jo, MD* | Health Care for Kids | Pediatrics |
| Hosler, Matthew C., MD* | St. Louis University Medical Group | Emergency Medicine |
| Kessen, Sarah E., RN,MSN* | St. Louis Orthopedic Institute, Inc. | Advanced Nurse Practitioner |
| Kincaid, Brent L., DDS* | St. Louis County Oral Surgery | Oral and Maxillofacial Surgery |
| Knapp, W. Stephen, DO* | Esse Health | Family Medicine |
| Knight, Shirley M., MD* | Esse Health | Pediatrics |
| Kornblum, Helen, MD* | Esse Health | Hospitalist |
| Kornblum, Helen, MD* | Inpatient Consultants of Missouri, Inc. | Hospitalist |
| Kosuri, Kavitha V., DO* | St. Louis Cancer & Breast Institute, LLC | Medical Oncology |
| Krebs, Steven E., MD* | St. Louis University Medical Group | Emergency Medicine |
| Kurtz, Susannah L., MD* | The Intensivist Group | Hospitalist |
| Lin, Alexander Y., MD* | St. Louis University Medical Group | Plastic Surgery |
| Matchett, Stephen C., MD* | The Intensivist Group | Hospitalist |
| McClary, Tanika C., MSN APN* | SSM DePaul HC Physician Billing | Nurse Practitioner |
| Mian, Rabya R., MD* | Esse Health | Allergy & Immunology |
| Minkin, Darin M., DO* | Darin M. Minkin, DO, Inc. | General Surgery |

Welcome to the MCO (Cont.)

| Name | Group | Specialty |
|--------------------------------|--|-------------------------------|
| Montooth, Audrey K., MD* | Esse Health | Family Medicine |
| Murawski, Kelly K., NP* | Cardinal Glennon Children's Hospital | Nurse Practitioner |
| Muthyala, Usha R., MD* | Inpatient Consultants of Missouri, Inc. | Hospitalist |
| Nadaud, Joshua P., MD* | Signature Health Services, Inc. | Orthopaedic Surgery |
| Nelms, Lynn G., MD* | Elliott Farberman, MD, PC | Pediatrics |
| Nester, Charles A., Jr., MD* | Esse Health | Family Medicine |
| Nester, Stephen J., MD* | Esse Health | Family Medicine |
| Neumann, Ellen J., ANP* | The Intensivist Group | Advanced Nurse Practitioner |
| Nwankwo, Christian C., MD* | Inpatient Consultants of Missouri, Inc. | Hospitalist |
| Nwankwo, Christian C., MD* | St. Mary's Health Center Phys Billing | Hospitalist |
| Ortiz-Arroyo, Irma I., MD* | South County Pediatric Associates, Inc | Pediatrics |
| Pacheco-Coronado, Roberto, MD* | Metro Heart Group of St. Louis, Inc. | Interventional Cardiology |
| Penkoske, Patricia A., MD* | St. Mary's Health Center Phys Billing | Surgical Critical Care |
| Penkoske, Patricia A., MD* | The Intensivist Group | Surgical Critical Care |
| Plikaitis, Christina M., MD* | St. Louis University Medical Group | Plastic Surgery |
| Polovina, Ilir, ANP* | Inpatient Consultants of Missouri, Inc. | Advanced Nurse Practitioner |
| Ponnapula, Priya, DPM* | Bone and Joint Institute, Inc. | Podiatry |
| Poulis, Ellie S., LCSW* | Associated Counseling & Assessment Services | Clinical Social Worker |
| Powell, Ricky A., PA-C* | Signature Health Services, Inc. | Physician Assistant-Certified |
| Reddy, Chetana M., MD* | St. Louis University Medical Group | Cardiovascular Disease |
| Riesmeyer, Kathryn L., LPC* | Riesmeyer Counseling Services, LLC | Counselor |
| Rigg, Lee A., MD* | SSM St. Joseph Hosp West Phys Billing | OB/GYN |
| Riley, Megan E., DO* | Midwest Emergency Associates - DePaul | Emergency Medicine |
| Sammons, Emily L., MD* | Midwest OB/GYN Associates, Ltd. | OB/GYN |
| Scerba, Joseph J., PA-C* | Mid County Orthopaedic Surgery & Sports Medicine | Physician Assistant-Certified |
| Scerba, Joseph J., PA-C* | Signature Health Services, Inc. | Physician Assistant-Certified |
| Sewing, Jennifer P., DO* | Esse Health | Family Medicine |
| Shapiro-Wright, Hilary M., DO* | SSM Medical Group | General Surgery |
| Shoe, Sherri M., PA-C* | Signature Health Services, Inc. | Physician Assistant-Certified |
| Smith, Jodi M., DO* | SSM St. Joseph HC Phys Billing | OB/GYN |
| Smith, Jodi M., DO* | SSM St. Joseph Hosp West Phys Billing | OB/GYN |
| Swaminathan, Rajesh, MD* | The Intensivist Group | Critical Care Medicine |
| Tuttle, Allison G., PA-C* | Metropolitan Urological Specialists, PC | Physician Assistant-Certified |
| Tze, Anthony A., MD* | SSM Medical Group | Internal Medicine |
| Woodrome, Stacey E., PhD* | Cardinal Glennon Children's Hospital | Psychology, Neuropsychology |
| Wooldridge, Jamie L., MD* | St. Louis University Medical Group | Pulmonary Disease |
| Young, Staci R., MD* | Staci R. Young, MD PC | Pediatrics |
| Zoberi, Kimberly A., MD* | St. Louis University Medical Group | Family Medicine |

SSM Managed Care Organization, L.L.C.

SSM MCO Inquiry Form: Provider Question/Comment

FAX: (314) 951-5480 - ATTN SSM MCO Physician & Network Relations

Questions/comments regarding SSM MCO issues will be forwarded as appropriate to the SSM MCO Board, SSM MCO Contract Committee, or applicable SSM MCO staff. A response will be provided, as needed:

Name (Optional): _____ Phone: _____ Fax: _____

SSM Managed Care Organization, L.L.C.

SSM MCO Notification Form: Provider Address/Phone/TIN Change

FAX: (314) 989-5482 - ATTN SSM MCO Physician & Network Relations

Or

Send a notice to SSM MCO P&NR via the SSM MCO Website at [SSM MCO Website Address Changes](#)

Please keep the SSM MCO informed of changes pertaining to your practice. The SSM MCO needs this information to update the SSM MCO provider database and to keep your SSM MCO contracted managed care plans informed. Information may pertain to Primary or Secondary office or remittance address. Please specify below. Questions . . . call (314) 989-2360.

Provider Name _____ Specialty: _____
PRINT

Street Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Fax: _____ TIN: _____

If changing a TIN or adding a TIN please include a signed IRS Form W-9.

Name: _____ Phone: _____

PRINTED NAME OF STAFF PERSON SUBMITTING CHANGE

Clearly describe change including all pertinent details:

- New Information (replaces current)**
- Additional Information (in addition to current)**

Comments: _____



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