



Contract *News*



"Best Care—Best Results"

ExclusiveChoice Provider Directory

The SSM Managed Care Organization (SSM MCO) acknowledges our customers may have experienced service issues while utilizing the Exclusive Choice provider directory. Since our goals include meeting your needs and providing superior customer service, we are pleased to announce enhancements are being made to the Exclusive Choice provider directory.

The SSM MCO has acquired new software which will allow 'real time' changes to the provider directory. A new provider search tool has also been developed. Watch for changes to our

directory in the second quarter of 2011.

While we anticipate service issues may occur with this transition, we have identified and resolved a number of administrative and operational challenges. Our new system will allow us the opportunity to serve you better which will translate into higher quality to you and your office.

The SSM Managed Care Organization is dedicated to providing the type of service you have been accustomed to. Thus, we appreciate your understanding, support and loyalty during this transition.

ExclusiveChoice Fee Schedule

The March 1, 2011 Exclusive Choice Fee Schedule is based upon a combination of the 2010 and 2011 Medicare Fee Schedules. Exclusive Choice is utilizing the 2011 RVUs, multiplied by the 2010 Conversion Factor, plus 10%, to arrive at the March 1, 2011 Fee Schedule. This was done for two reasons:

1. The conversion factor went from \$36.8729 in 2010 to \$33.9764 in 2011.
2. CMS redistributed the RVUs in 2011. Because of this redistribution, some codes saw significant decreases. Exclusive Choice determined that by utilizing the 2011 RVUs but staying with the 2010 Conversion factor this would help mitigate some of this issue.

ExclusiveChoice Requirements

In an effort to ensure patient satisfaction and continuity of care, please be aware of the following. Exclusive Choice is the health benefit plan for employees of SSM Health Care St. Louis. The benefit design of Exclusive Choice only allows for usage of

the SSM Hospitals and other outpatient facilities. Exclusive Choice members do not have out of network benefits. If you are a participating Exclusive Choice provider, Exclusive Choice members must be referred to SSM Hospitals or other outpatient facilities.

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ExclusiveChoice

GHP - Changes to the List of Authorization Requirements by Code

“authorization requirements by code will change on April 15, 2011”

Group Health Plan (GHP) has advised their list of authorization requirements by code will change on April 15, 2011. Over 200 codes will no longer require authorization, but approximately 80 new

codes will be added. Go to the *Pre-Authorizations* section of the GHP website (www.ghp.com) to view the entire list. Please note that the J-code list has also been revised.

****Information supplied by Coventry/GHP Health Care-Network Connection**

HCUSA News

“HCUSA will contact the provider's office to confirm under which agreement the provider will participate:”

Participation in HealthCare USA (HCUSA) is available via the SSM Managed Care Organization (SSM MCO). As such, your practice's new and existing providers may choose to participate in HCUSA via the SSM MCO. Should a provider choose to participate in HCUSA via the SSM MCO, we contact HCUSA and instruct them to add that provider as a participant via the SSM MCO's agreement with HCUSA. In some cases, even though the provider chooses to participate in HCUSA via the SSM MCO agreement, if the practice has a group agree-

ment directly with HCUSA, or the provider has a direct independent contract with them, HCUSA will contact the provider's office to confirm under which agreement the provider will participate: the practice's group agreement with HCUSA, the independent agreement with HCUSA, or the SSM MCO's agreement with HCUSA.

HCUSA will not attach a provider to two different contracts for the same tax identification number (TIN). As such, if we ask HCUSA to add a provider to the SSM MCO's agreement but HCUSA already

has a group agreement with the practice, HCUSA will contact the provider's office to confirm under which agreement the provider wants to participate. If the provider's office tells HCUSA that the provider should be added as a participant via the SSM MCO's agreement, HCUSA will honor that request. In the event the provider's office chooses to participate in HCUSA via the practice's group contract, please contact your SSM MCO Provider Relations Representative so we can update our records accordingly.

HDN PPO (fka Health Dynamics PPO)

HDN PPO will discontinue operations.

The SSM Managed Care Organization has received notification that effective April 1, 2011, Mohr Health Systems, Inc., d/b/a HDN PPO will discontinue operations. HDN PPO was formerly known as Health Dynamics, Inc.

It may be in your practice's best interest to identify patients who currently have coverage through HDN PPO. After you have identified those patients, you can contact them to obtain their new insurance information and update

your records accordingly. Please contact your provider representative at (314) 989-2370 if you have further questions.

Mercy Health Plans (MHP) Prior Authorization List

Mercy Health Plans (MHP) has announced that effective April 15, 2011, there will be a combined prior authorization list for Mercy Health Plans, Coventry/GHP and Personal Care. Notably, MHP has an-

nounced that effective April 15, 2011 all OB admissions will require authorization, regardless of length of stay.

The complete prior authorization list will be published at

www.mercyhealthplans.com. Should you have questions, please contact your MHP provider relations representative

“there will be a combined prior authorization list for Mercy Health Plans, Coventry/GHP and Personal Care”

Molina Health Care

Mercy Health Plans (In a letter dated March 16, 2011, Molina Healthcare of Missouri (“Molina”) notified the SSM MCO that it will break the negotiated agreement between Molina and the SSM MCO, effective June 14, 2011. This means that, beginning June 14, 2011, all SSM Hospitals, employed physicians and ancillary providers will no longer be participating providers in the Molina network. In addition, all inde-

pendent physicians who are participating providers through the SSM MCO will no longer be participating providers in the Molina network.

In the upcoming weeks, we will be sending additional information about the termination, including documents that you can give to your patients, providing them with information about their options. Please keep in mind that a provider may not at-

tempt to influence a member to select one managed Medicaid plan over another, but only communicate which health plans he or she participates in, and which plans are available for selection by the patient. Molina patients should be referred to the **MO HealthNet helpline, 1-800-348-6627**, to discuss their options.

Beginning June 14, 2011, all SSM Hospitals, employed physicians and ancillary providers will no longer be participating providers in the Molina

Tricare Fax Numbers in Directory

Tricare (HealthNet Federal Services—HNFS) will no longer include a provider in their directory without a fax number. According to Tricare, this is a T-3 contract requirement by the Department of Defense (DoD).

Those providers who do not have fax numbers will not be placed in the provider directory.

Tricare has a clean up project going on with all pro-

viders and provider groups. If there is not a fax number the provider will be suppressed from the directory until Tricare receives the fax number.

SSM MCO includes fax numbers on the information supplied to Tricare when we request a new physician be loaded under our agreement. SSM has requested that Tricare supply a list of those providers for whom they do

not show a valid fax number.

In order to assist us to ensure you are included, if there is no fax number on your provider profile (sent to you in this mailbag,) please supply the SSM MCO with a current, valid fax number and SSM MCO will report those fax numbers to HNFS Tricare immediately.

Physician listing will be suppressed from online directory without a valid fax number

SSM MCO Personalized Managed Care Profiles

Annually SSM MCO distributes a verification copy of each physician's managed care profile. The managed care profile is a printout from the SSM MCO provider database. Your individual profile is included in this mailbag.

New areas on the profile need to be completed by all providers. Please note CLIA Number, e-mail addresses, area of expertise, and contact information

on the profiles. If these are not completed, please do so. In an effort to help the environment, SSM MCO is going green. As much information that we can send to you will begin coming electronically, in an e-mail message, or a fax. If you have not done so, please supply us with your e-mail address.

Even if there are no changes and the profile is correct, please sign and

return your profile via FAX to : (314) 951-5480 **Inaccurate profiles result in claims problems and provider directory errors.** If you have questions, please call SSM MCO Physician & Network Relations at (314) 989-2370.

**Managed Care Provider Profiles are not individually distributed to physicians affiliated with SSM Physician Organization.*

Address Changes

Address changes should be submitted as soon as the provider's office has knowledge of a change. Any Tax ID changes should include a W-9. Changes should include what is being changed (including telephone and fax numbers) and the effective date of the change. The information should be

faxed to Wonder Mullins at 314-951-5482. Any questions or concerns regarding these changes should be directed to Wonder Mullins. at 314-989-2098 or email wonder_mullins@ssmhc.com

Notify the MCO, if:

Please remember to notify the MCO of any changes to

your practice(s). If we do not have the information, we cannot report it to the payors you are contracted with through the MCO. Most of the contracted payors will only accept demographic changes from the SSM MCO. **If the plans do not make the change, you may have claims returned unpaid.**

Round Tables

The SSM MCO Managed Care Round Table Meetings have begun for 2011. Inasmuch as 2010 attendance records indicate time does not permit medical office staff to attend on a monthly basis, 2011 Round Table Meetings will be held approximately every other month. However, specific meeting dates may be dependent upon the health plan speaker's availability.

The first of the meetings was held in March. Care Improvement Plus presented information about their programs. Thank you to those who attended these meetings. The other plans that are being scheduled for presentations are: GHP/Coventry, Tricare, Cigna/Great West and Missouri Care. Please watch your fax machines and e-mails for invitations to

these Round Table Meetings.

If you are currently receiving your invitation by fax but would prefer to receive your invitation by e-mail, please contact Dawn Stevens so she can add your e-mail address to the invitation list. Dawn can be reached by phone at 314-989-2095, or by e-mail: Dawn_Stevens@ssmhc.com



Even if there are no changes, please sign and return your profile.

"If the plans do not make the change, you may have claims returned unpaid."



SSM MCO Provider Relations Representatives

Dawn Stevens:
314-989-2095

Dawn Stevens@ssmhc.com

- Mid County Campus: including provider offices affiliated with SSM St. Mary's Health Center
- South Campus: including provider offices affiliated with SSM St. Clare Health Center
- Behavioral/Pediatric Campus: including behavioral and pediatric offices located south of Highway 40

Sandy Loveland:
314-989-2312

Sandy Loveland@ssmhc.com

- St. Charles Campus: including provider offices affiliated with SSM St. Joseph Health Center and SSM St. Joseph Hospital West
- North Campus: including provider offices affiliated with SSM DePaul Health Center
- Behavioral/Pediatric Campus: including behavioral and pediatric offices located north of Highway 40

10101 Woodfield Lane
Suite 100
St. Louis, MO 63132
314-989-2370

**WE ARE ON THE WEB...
WWW.SSMHEALTH.COM/MCO**

Welcome to the MCO

The following providers were approved for the SSM MCO in the first quarter of 2010. An “ * ” indicates the provider is participating in Exclusive Choice.

Abdeen, Basem, MD*	Inpatient Consultants of Missouri	Hospitalist
Antisdel, Jastin L., MD*	St. Louis University Medical Group	Otolaryngology
Baldwin, Charles C., MD*	St. Louis University Medical Group	Anesthesiology
Beshah, Lealem T., MD*	Inpatient Consultants of Missouri	Hospitalist
Beshah, Lealem T., MD*	SSM DePaul HC Phys Billing	Hospitalist
Beshah, Lealem T., MD*	SSM St. Charles Clinic Medical Group	Hospitalist
Bodhanampati, Shilpa, MD*	Inpatient Consultants of Missouri	Hospitalist
Boehmer, Joyce E., MD*	Esse Health	Internal Medicine
Brewer, Teresa L., FNP*	Esse Health	Nurse Practitioner
Brunts, Kathleen S., MD*	Esse Health	Internal Medicine
Callen, Isaac J., CRNA*	Anesthesia Partners	Cert/RN Anesthesist
Cizek, Kathleen M., MD*	Esse Health	Internal Medicine
Collier, Lora P., MD*	Esse Health	Pediatrics
Colvin, Loretta J., ACNP*	Caduceus Corporation	Pulmonary Disease
Daitch, Brian A., PA-C*	Midwest Emergency Associates	Physician Assistant
Denton, Jason R., DPM*	Foot Healers.	Podiatry
Detmer, Stacie D., FNP*	Esse Health	Nurse Practitioner
Diehl, Karen M., CPNP*	Esse Health	Nurse Practitioner
Doerr, Dale E., MD*	Signature Health Services	Orthopaedic Surgery
Ehret, Jennifer J., PA-C*	Midwest Emergency Associates	Physician Assistant
Ellerin, Bruce E., MD*	El Paso Radiation Medicine	Radiation Oncology
Fedak, Michael J., MD*	Esse Health	Internal Medicine
Fehrenbach, Melinda, CRNA*	Anesthesia Partners	Cert/RN Anesthesist
Frattini, John E., MD*	SSM DePaul Medical Group	Pulmonary Disease
Geekie, Robert C., III, MD*	Esse Health	Internal Medicine
Goff, Christine M., PA-C*	SSM Cardiovascular & Thoracic Svcs.	Physician Assistant
Gould, Julie A., DO*	West County Womens Healthcare	OB/GYN
Gray, Marta R., FNP*	Esse Health	Nurse Practitioner
Gregory, Kim D., ANP*	Esse Health	Nurse Practitioner
Hahs, Cara E., MD*	St. Louis Cancer & Breast Institute	Breast Surgery
Hahs, Cara E., MD*	St. Louis Cancer & Breast Institute	Oncology - Surgery
Hamby, Christina A., CRNA*	St. Louis University Medical Group	Cert/RN Anesthesist
Hammond, D. Todd, II, MD*	Esse Health	Internal Medicine
Haranath, Sai P., MD*	Critical Care Services	Critical Care Medicine
Hartenbach, David E., MD*	Esse Health	Pediatrics
Hasan, Shahzad, MD*	Northwest Infectious Disease Services	Infectious Diseases
Hawley, Lisa J., FNP*	Esse Health	Nurse Practitioner
Helm, Cyril W., MD*	St. Louis University Medical Group	Oncology - Gynecologic
Hentzelman, Joshua L., MD*	St. Louis University Medical Group	Otolaryngology
Herrick, Diana L., RN, CNM*	SSM DePaul HC Phys Billing	Nurse Practitioner
Hodges, Linda D., DO*	Critical Care Services, PC	Critical Care Medicine
Hoekelman, Jane E., CPNP*	Esse Health	Ped Nurse Practitioner
Johnson, Mark S., PA-C*	Midwest Emergency Associates	Physician Assistant
Johnson, William L., MD*	Esse Health	Allergy & Immunology
Kale, Sushant P., MD*	SSM DePaul HC Phys Billing	Neurology
Kasireddy, Ravichandra, MD*	Dr. Petre I. Anguelinin	Hospitalist
Kim-Shepherd, So Youn, FNP*	Midwest Emergency Associates	Nurse Practitioner
Kraus, Christina H., APRN-BC*	SSM Medical Group	Nurse Practitioner
Kraus, Christina H., APRN-BC*	St. Mary's HC Phys Billing	Nurse Practitioner
Lazaroff, Richard L., MD*	Esse Health	Pediatrics
Liu, David, MD*	Glennon Care Professional Services	Pediatrics
Lynch, Robert E., MD, PhD*	St. Louis University Medical Group	Critical Care Medicine
Maassen, Gary A., MD*	Esse Health	Internal Medicine
Moore-Beckerle, Carla, NP*	Esse Health	Nurse Practitioner
Muchnick, Richard L., MD*	Esse Health	Internal Medicine
Murti, Meena, MD*	St. Louis University Medical Group	Ped Pulmonary Disease

(Continued on page 6)

Contract News is a quarterly newsletter for you, the provider's office, and we want the information to be relevant to you and your practice. Please take a minute and let us know what interests you.

Please e-mail your suggestions for Contract News to: Micki Luensmann @ssmhc.com, or fax them to 314-951-5480.

(Continued from page 5)

Mushtaq, Saulat, MD*	SSM St. Charles Clinic Medical Group	Rheumatology
Nemani, Tanuja N., MD*	St. Louis Infectious Disease Specialist	Infectious Diseases
Nott, Erik V., MD*	St. Louis University Medical Group	Orthopaedic Surgery
Oertli, Robert, MD*	Esse Health	Internal Medicine
Oslund, Jason R., CRNA*	Anesthesia Partners	Cert/RN Anesthesist
Papageorgiou, Christos, MD, PhD*	SSM Medical Group	Oncology - Medical
Phillips, Michelle L., MD*	Glennon Care Professional Services	Pediatrics
Phillips, Michelle L., MD*	SSM DePaul HC Phys Billing	Pediatrics
Phillips, Michelle L., MD*	St. Joseph West Phys Billing	Pediatrics
Pickering, Connie L., ANP*	SSM Medical Group	Nurse Practitioner
Pieper, Karen S., LPC*	St. Charles Comprehensive Counseling	Beh Med-Counselor
Pinkerton, Mark C., MD*	SSM Medical Group	Pain Management
Prager, Simeon, MD*	SSM Medical Group	Internal Medicine
Quigley, Nancy B., CPNP*	Esse Health	Pediatric Nurse Practitioner
Rafferty, Natalie S., LPC*	New Vision Counseling	Beh Med-Counselor
Raja, Furqan R., MD*	Midwest Nephrology Associates	Nephrology
Remus, Catherine R., MD*	Esse Health	Pediatrics
Rez, Ahmad O., MD*	Inpatient Consultants of Missouri	Hospitalist
Robb, Paul K., PsyD*	Psych Care Consultants	Beh Med-Psychology, Clinical
Robinson, Carol A., MD*	Esse Health	Internal Medicine
Roethemeyer, Janelle, MD*	Esse Health	Internal Medicine
Roethemeyer, Janelle, MD*	SSM Medical Group	Internal Medicine
Salamat, Nikhat, MD*	SSM DePaul Medical Group	Pulmonary Disease
Schultz, Lisa A., MSN FNP*	Esse Health	Nurse Practitioner
Schultz, Michelle Z., MD*	St. Louis Cancer & Breast Institute	Hospice & Palliative Medicine
Schultz, Michelle Z., MD*	St. Mary's HC Phys Billing	Hospice & Palliative Medicine
Shah, Sonal A., MD*	Esse Health	Internal Medicine
Shaw, David L., MD*	Esse Health	Nurse Practitioner
Singh, Harmeeta K., MD*	Kirpa	Beh Med-Psychiatry
Speiser, James C., MD*	Esse Health	Internal Medicine
Sterkel, Randall S., MD*	Esse Health	Pediatrics
Uddin, Naseem, MD*	Cardinal Glennon Phy Billing	Pediatric Pathology
Vickers, Gary D., DO*	Inpatient Consultants of Missouri	Hospitalist
Vyas, Dinesh, MD*	MV Surgical Associates	Surgery
Wagner, Deborah E., PA-C*	Laser & Dermatologic Surgery Center	Physician Assistant
Wahle, Andrew J., PA-C*	Esse Health	Physician Assistant
Walker, Ronald J., MD*	St. Louis University Medical Group	Otolaryngology
Weissler, Anne E., PA-C*	St. Louis University Medical Group	Physician Assistant
Williams, Marva J., ANP*	Esse Health	Nurse Practitioner
Wilson, Eric L., CRNA*	Northwest Anesthesia	Cert/RN Anesthesist

“Through our exceptional health care services we reveal the healing presence of God”